

From Cultural Bump to Cultural Congruence: Enhancing Cultural Competence in Health and Human Services

Please join **Ira SenGupta**, one of the nation's most influential speakers and trainers on cultural competency in health and human services, as she teaches diverse approaches to truth telling, informed consent, pain management, palliative care, transplantation, organ donation and more. Learn skills to effectively communicate with culturally and ethnically diverse patients and families in the context of low literacy and low health literacy.

Participant Objectives:

- Discuss concepts of diversity, culture and cultural competence.
- Describe compelling reasons for providing culturally and linguistically appropriate care in the context of changing demographics, federal/state mandates and the 2010 Joint Commission requirements.
- Explore how different aspects of culture impact communications and interactions in patient care.
- Using case studies, identify barriers in cross cultural care and will enhance skills to respond effectively in the context of cultural differences.

DATE: August 21, 2010

TIME: 1:00 – 5:00 PM

COST: \$50.00

LOCATION: Cincinnati Children's Sabin 5/3 Auditorium

Target Audience: Nurses, Child Life Specialists, Social Workers, and other Healthcare Professionals.

Register and pay online! It's fast, easy, and convenient.
Go to: <http://www.cincinnatichildrens.org/ed/cme/ce-calendar.htm>
and scroll down to the month of August.

Professional Credits:

Nurses / Child Life Specialist: 3.5 contact hours will be awarded to nurses and child life specialist who attend the entire program and complete an evaluation tool.

Cincinnati Children's Hospital Medical Center (OH-046/ 9-1-12) is an approved provider of continuing nursing education by the Ohio Nurses Association (OBN-001-91), an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

Social Workers: Cincinnati Children's Hospital Medical Center Social Service is an approved provider of social work continuing education by the State of Ohio Counselor, Social Worker and Marriage and Family Therapist Board (RSX069302). This presentation is approved for 3.5 clock hours.

Disclosures: Planners and presenters have no conflict of interest related to this program. Commercial support or sponsors are not provided.